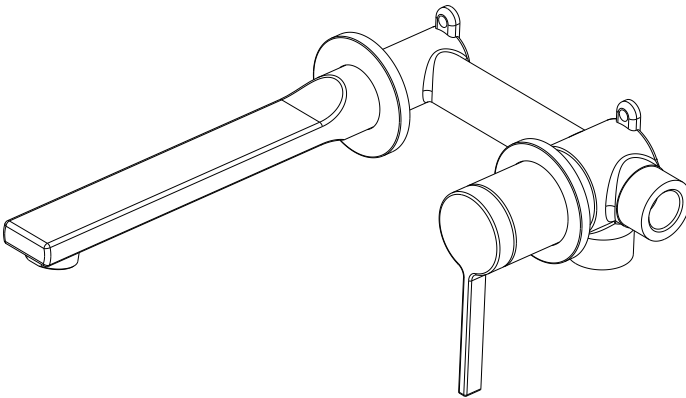


# CRANACH®

## INSTALLATION MANUAL

Wall-mounted Basin Faucet



C50.TN04

# ENGLISH

## SAFETY NOTES

- ⚠ WARNING: To prevent product failure, property damage, and personal injury, please follow these guidelines:
- ⚠ Regularly clean your CRANACH product as needed to prevent the buildup of mineral scale and/or soap residue.
- ⚠ Please refer to the Cleaning Recommendations when choosing a cleaning agent for this product. Avoid using cleaning products that contain chlorine bleach, lye, hydrochloric acid, formic acid, acetic acid, or abrasive materials.
- ⚠ FAILURE TO ADHERE TO THESE INSTRUCTIONS MAY LEAD TO PRODUCT DAMAGE, MALFUNCTION, AND VOIDING OF THE WARRANTY.

## INSTALLATION CONSIDERATIONS

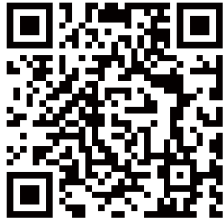
CRANACH recommended that this unit be installed by a licensed professional plumber.

Before starting the installation, please read these instructions carefully and make sure you have all the required tools and materials on hand.

Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

We're Here to Help!  
Visit our Support Center for detailed product guides, warranty policies, and troubleshooting tips. Need instant assistance? Reach out via live chat or email us directly at [support@cranachhome.com](mailto:support@cranachhome.com). For your convenience, we've provided quick access through the following QR codes:

Warranty Services  
Scan the QR code below to quickly register your product warranty or access warranty-related information, ensuring peace of mind while using our products.



[cranachhome.com/warranty/](https://cranachhome.com/warranty/)

## TOOLS REQUIRED



Safety Glasses



Teflon Tape



Allen Key



Adjustable Wrench

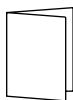
# PARTS IN THE BOX

Read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.

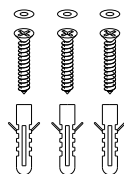
C50.TN04



Installation Manual



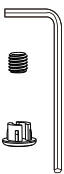
Warranty Card



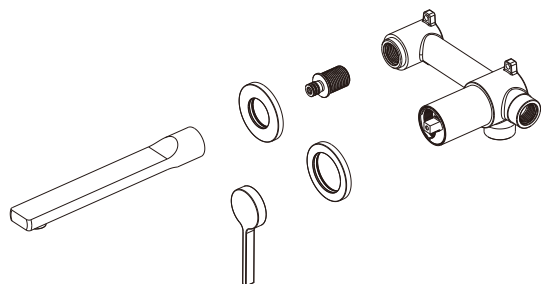
Main body spare parts



Gloves

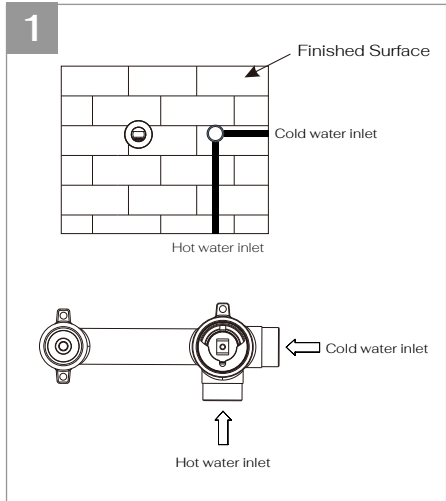


Handle parts

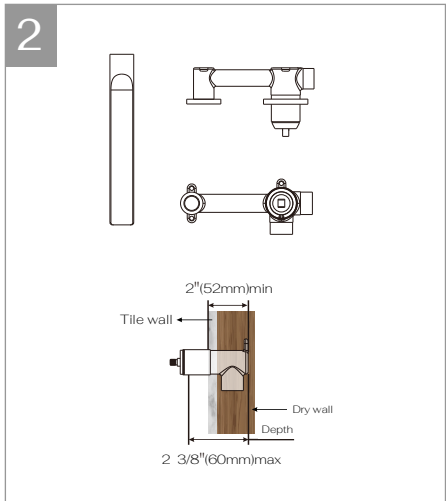


Faucet Body

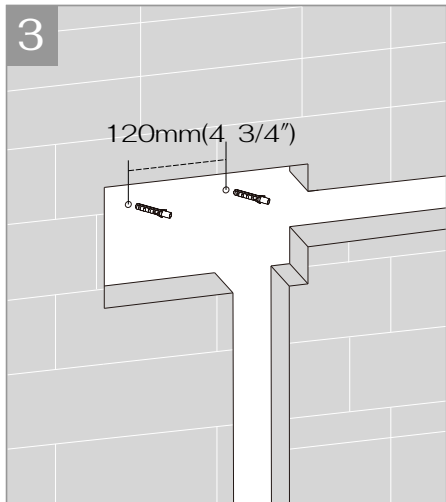
# INSTALLATION



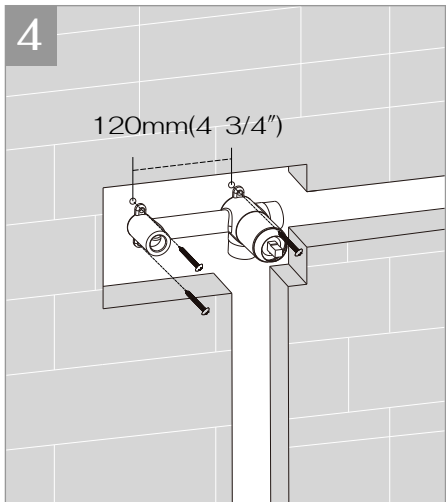
Water Circuit Diagram of Basin Faucet



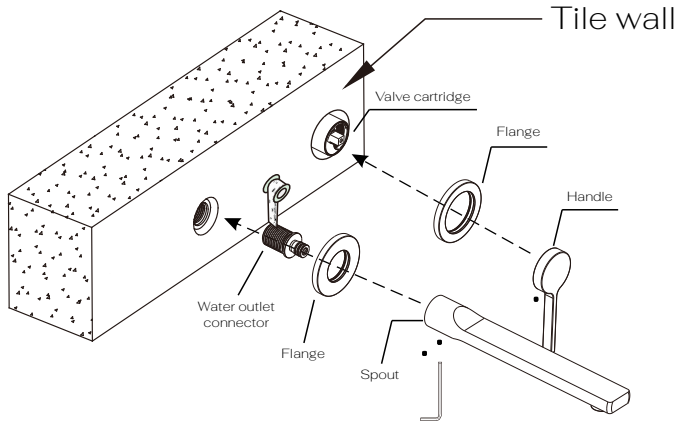
The installation depth of Rough-in Valve should be no less than 2"(52mm) and no more than 2 3/8"(60mm), including the thickness of tile. Otherwise the deck plate cannot be installed.



Measure and mark the installation points based on the dimensions of the rough-in valve. Drill holes into the concrete wall at the marked locations and insert the wall anchors.



Secure the rough-in valve to the wall using screws inserted into the wall anchors. Connect the hot and cold water inlet pipes to their respective inlets.



1. Connect the flange to the valve cartridge first. Then attach the handle onto the valve cartridge. Push the handle lever upward and tighten the set screw at the bottom securely. (Note: Ensure that the main water supply valve is turned off during this operation.)

2. Wrap plumber's tape around the threads of the water outlet connector. Then use an appropriate wrench to screw it into the designated port on the rough-in body.

3. First, connect the flange securely to the spout. Next, align and attach the spout to the water outlet connector, and firmly tighten the two hex screws located at the bottom of the spout using a hex key. Once all components are installed, open the main water supply valve. Operate the handle to verify proper function and carefully inspect for any leaks at all connection points.

## WARRANTY

### Parts and Finish:

All parts (excluding electronic parts and batteries) and finishes of CRANACH products purchased from authorized CRANACH sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet(s) are installed.

For commercial purchasers or multi-family residential properties (such as apartments and condominiums), the warranty period is 10 years from the date the product is received by the original purchaser or their authorized representative (e.g., installation contractor).

### Electronic Parts:

Electronic parts (excluding batteries), if applicable, that are part of CRANACH products purchased from [cranachhome.com](http://cranachhome.com) or authorized CRANACH sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for 5 years from the date the product is received for residential use, 1 year for commercial purchasers. Batteries are not covered under this warranty.

### What We Will Do:

If a defect is found during the applicable warranty period, CRANACH will provide replacement parts free of charge. This includes any part or finish that proves defective in material or workmanship under normal installation, use, and service. Before returning your faucet to CRANACH, please visit our website or contact our customer service team (via phone or email) for troubleshooting assistance.

### Exclusions & Limitations:

This warranty does not cover damage caused by abuse, misuse, or improper care, lack of maintenance or improper installation, freezing water or excessive water pressure, abrasive cleaning products, or use in violation of applicable codes or regulations. Labor charges incurred during installation, repair, or replacement, damage incurred during installation or removal, or incidental or consequential damages, are excluded.

## CARE AND CLEANING

Gently clean the product with clear water and wipe dry using a soft, lint-free cloth. Do not use soaps, acid, polish, abrasives or rough materials that may damage the surface.

# CRANACH®

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+ (1) 888-263-8999

Email:

[info@cranachhome.com](mailto:info@cranachhome.com)

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