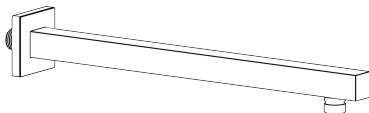
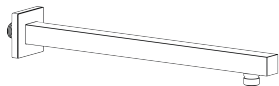


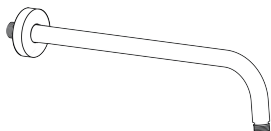
INSTALLATION MANUAL

Shower Arm





C12.SA02



C12.SA12

ENGLISH

SAFETY NOTES

-  **WARNING:** To prevent product failure, property damage, and personal injury, please follow these guidelines:
-  The shower is designed exclusively for bathing, personal hygiene, and body cleaning purposes.
-  The shower arm is intended solely to support the showerhead. Do not hang any additional items from the shower arm.
-  Regularly clean your CRANACH product as needed to prevent the buildup of mineral scale and/or soap residue.
-  Please refer to the Cleaning Recommendations when choosing a cleaning agent for this product. Avoid using cleaning products that contain chlorine bleach, lye, hydrochloric acid, formic acid, acetic acid, or abrasive materials.

FAILURE TO ADHERE TO THESE INSTRUCTIONS MAY LEAD TO PRODUCT DAMAGE, MALFUNCTION, AND VOIDING OF THE WARRANTY.

INSTALLATION CONSIDERATIONS

CRANACH recommends that this unit be installed by a licensed professional plumber.

Before starting the installation, please read these instructions carefully and make sure you have all the required tools and materials on hand.

To avoid the risk of scalding, ensure that the maximum output temperature of the shower mixing valve (not included) does not exceed 120°F (49°C).

Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

Warranty Services

Scan the QR code to quickly register and activate your product warranty or access warranty-related information.



cranachhome.com/warranty/

Installation Manual

Scan the QR code to instantly access the installation manual for your product. Download it to your device for convenient future reference and to ensure a smooth setup process.



cranachhome.com/installation/

Need instant assistant? Reach out via our 24-hour customer support line at 888.263.8999 or via email at support@cranachhome.com.

RECOMMENDED TOOLS TO PREPARE



Safety Glasses



Teflon Tape



Level



Hammer



Power Drill



Screwdriver



Pencil



Adjustable Wrench

PARTS IN THE BOX

Read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.



Installation Manual



Specification

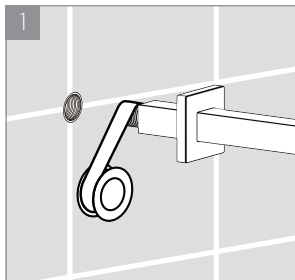


Flange

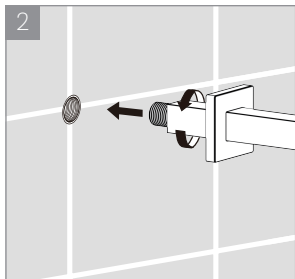


Shower Arm

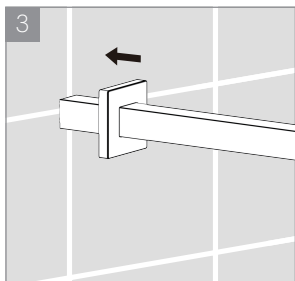
INSTALLATION



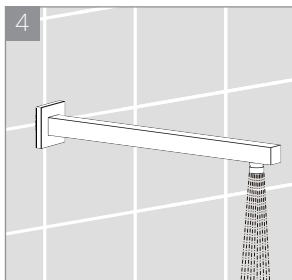
1. Wrap teflon tape around the threads of the shower arm.



2. Use a strap wrench to attach the shower arm.



3. Secure the escutcheon in place.



4. Turn on the water to clear out any debris.

WARRANTY

Parts and Finishes:

CRANACH warrants all parts (excluding electronic components and batteries) and finishes of this product, purchased from authorized CRANACH sellers, to be free from defects in material and workmanship.

- **Residential Use:**
Lifetime warranty, for as long as the original consumer purchaser owns the home in which the product is installed.
- **Commercial or Multi-Family Use:**
For a period of ten (10) years from the date the product is received by the original purchaser or their authorized representative.

Electronic components:

If applicable, electronic components (excluding batteries) of CRANACH products purchased from cranachhome.com or authorized CRANACH sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship.

- **Residential Use:**
For a period of five (5) years from the date the product is received.
- **Commercial or Multi-Family Use:**
For a period of one (1) year from the date the product is received.

What We Will Do:

During the applicable warranty period, if a defect is found in material or workmanship under normal installation, use, and service, CRANACH will provide replacement parts free of charge. Before returning your product to CRANACH, please visit our website or contact our customer service team (via phone or email) for troubleshooting assistance.

Exclusions & Limitations:

This warranty does not cover:

- Damage caused by abuse, misuse, improper care, lack of maintenance, or improper installation.
- Damage from freezing water or excessive water pressure.
- Damage from abrasive cleaning products or use in violation of applicable codes or regulations.
- Labor charges incurred during installation, removal, or repair of the product.
- Incidental or consequential damages.



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Installation_ C12SA02_C12SA12_ Rev10