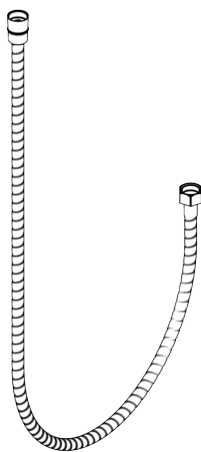
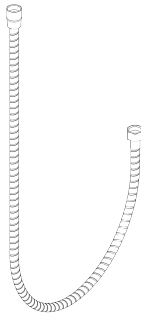


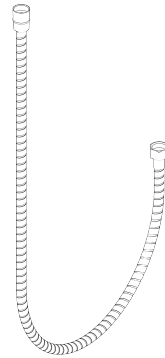
INSTALLATION MANUAL

Shower Hose





C96.SHO1



C96.SHO2



C96.SH11



C96.SH12

ENGLISH

SAFETY NOTES

- ⚠ WARNING: To prevent product failure, property damage, and personal injury, please follow these guidelines:
- ⚠ Regularly clean your CRANACH product as needed to prevent the buildup of mineral scale and/or soap residue.
- ⚠ Please refer to the Care And Cleaning when choosing a cleaning agent for this product. Avoid using cleaning products that contain chlorine bleach, lye, hydrochloric acid, formic acid, acetic acid, or abrasive materials.
- ⚠ FAILURE TO ADHERE TO THESE INSTRUCTIONS MAY LEAD TO PRODUCT DAMAGE, MALFUNCTION, AND VOIDING OF THE WARRANTY.

INSTALLATION CONSIDERATIONS

CRANACH recommends that this unit be installed by a licensed professional plumber.

Before starting the installation, please read these instructions carefully and make sure you have all the required tools and materials on hand.

Warranty Services

Scan the QR code to quickly register and activate your product warranty or access warranty-related information.



cranachhome.com/warranty/

Installation Manual

Scan the QR code to instantly access the installation manual for your product. Download it to your device for convenient future reference and to ensure a smooth setup process.



cranachhome.com/installation/

Need instant assistant? Reach out via our 24-hour customer support line at 888.263.8999 or via email at support@cranachhome.com.

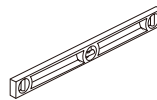
RECOMMENDED TOOLS TO PREPARE



Safety Glasses



Teflon Tape



Level



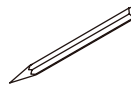
Hammer



Power Drill



Screwdriver



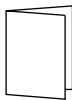
Pencil



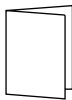
Adjustable Wrench

PARTS IN THE BOX

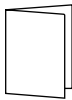
Read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.



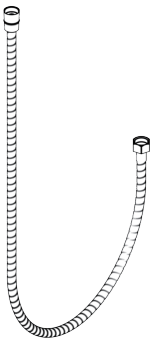
Installation Manual



Specification

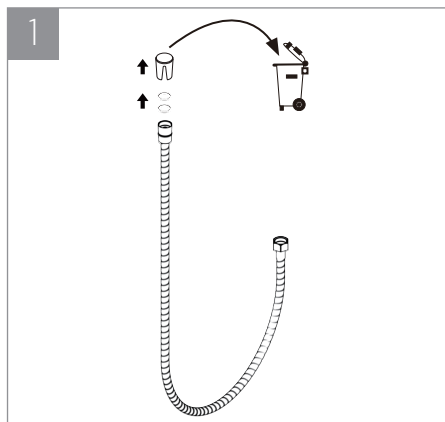


Warranty Card

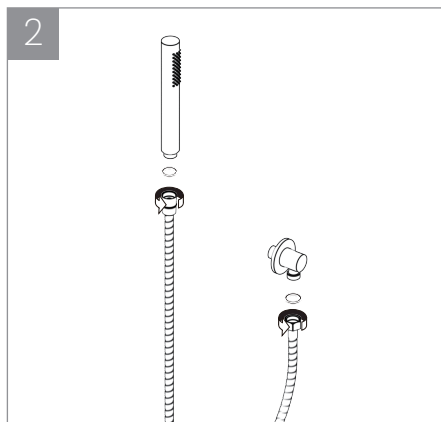


Hose

INSTALLATION



1. Remove the plastic protective caps from both ends of the hose and dispose of them properly.



2. Securely connect the new hose, ensuring the O-rings are correctly positioned, and attach it to the hand shower or fixture tightly.

WARRANTY

Parts and Finishes:

CRANACH warrants all parts (excluding electronic components and batteries) and finishes of this product, purchased from authorized CRANACH sellers, to be free from defects in material and workmanship.

- Residential Use:
Lifetime warranty, for as long as the original consumer purchaser owns the home in which the product is installed.
- Commercial or Multi-Family Use:
For a period of ten (10) years from the date the product is received by the original purchaser or their authorized representative.

Electronic Components:

If applicable, electronic components (excluding batteries) of CRANACH products purchased from cranachhome.com or authorized CRANACH sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship.

- Residential Use:
For a period of five (5) years from the date the product is received.
- Commercial or Multi-Family Use:
For a period of one (1) year from the date the product is received.

What We Will Do:

During the applicable warranty period, if a defect is found in material or workmanship under normal installation, use, and service, CRANACH will provide replacement parts free of charge. Before returning your product to CRANACH, please visit our website or contact our customer service team (via phone or email) for troubleshooting assistance.

Exclusions & Limitations:

This warranty does not cover:

- Damage caused by abuse, misuse, improper care, lack of maintenance, or improper installation.
- Damage from freezing water or excessive water pressure.
- Damage from abrasive cleaning products or use in violation of applicable codes or regulations.
- Labor charges incurred during installation, removal, or repair of the product.
- Incidental or consequential damages.



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Installation_C96.SH01_C96.SH02_C96.SH11_C96.SH12_Rev1.0